

Privacy Policy

In general, you can visit SoftSol's web sites without telling us who you are and without revealing any information about yourself. There are times, however, when we may need information from you.

SoftSol does not rent, sell, or share personal information about you with other people or nonaffiliated companies except to provide products or services you've requested, when we have your permission, or under the following circumstances:

1. We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;
2. We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or as otherwise required by law.
3. We transfer information about you if SoftSol is acquired by or merged with another company.

You may choose to give us personal information, such as your name and address or e-mail id that may be needed, for example, to correspond with you, to use our software and or services, to download our white papers or to provide you with a subscription. If you tell us that you do not want us to use this information as a basis for further contact with you, we will respect your wishes. We intend to protect the quality and integrity of your personally identifiable information.

We will make a sincere effort to respond in a timely manner to your requests to correct inaccuracies in your personal information. To correct inaccuracies in your personal information please return the message containing the inaccuracies to the sender with details of the correction requested.

Cookies, and other technologies

We sometimes collect anonymous information from visits to our sites to help us provide better customer service. For example, we keep track of the domains from which people visit and we also measure visitor activity on SoftSol web sites, but we do so in ways that keep the information anonymous. SoftSol or its affiliates or vendors may use this data to analyze trends and statistics and to help us provide better customer service. We maintain the highest levels of confidentiality for this information, our affiliates and vendors follow the same high levels of confidentiality. This anonymous information is used and analyzed only at an aggregate level to help us understand trends and patterns. None of this information is reviewed at an individual level. If you do not want your transaction details used in this manner, you can either disable your cookies or opt-out at the download or request page.

Mailers

SoftSol may, if you so choose send direct mailers to you at the address given by you. You have the option to 'opt-out' of this direct mailer by way of links provided at the bottom of each mailer. We respect your privacy and in the event that you choose to not receive such mailers, we will take all steps to remove you from the list.

AntiSpam policy

SoftSol recognizes the receipt, transmission or distribution of spam emails (unsolicited bulk emails) as a major concern and has taken reasonable measures, to minimize the transmission and effect of spam emails in its computing environment. All emails received by SoftSol, are subject to spam check, in coordination with "SPAMHAUS" subscription service. Any email identified as spam will be rejected with sufficient information to the Sender for taking necessary action. With this measure, along with other technical spam reduction measures, SoftSol hopes to minimize the effect of spam emails. SoftSol reserves the right to reject and/or report any suspicious spam emails, to the authorities concerned, for necessary action, from time to time.